

Recycling

We follow the Henderson County Recycling guidelines, with the exception of glass. For now, glass will be accept in the recycling stream. Any changes that occur will be noted on our website. Stay informed. Check us out regularly or call the office.

Recycling is picked up **every other week**. On our recycling calendar, your color is either purple or tan. If you don't know your week call the office. Cardboard (has not touched food, grease), mixed paper (has not touched food), Clean and dry Plastic bottles and jugs, Glass bottles and jugs (lids off), tin and steel food cans, aluminum cans. If you want to separate the drink cans we take them to market and bring the proceeds back to the club.

Recycling may be co-mingled in blue/clear bags or a bin of your choosing. **Please prepare it properly. If not prepared properly or unaccepted items are comingled, it will be thrown away. We do not sort it.** See the Henderson County Solid Waste website www.hendersoncountync.org/solid_waste_department. **Remember recycling is every other week, trash is weekly. Your recycling is unlimited, trash is limited three—33 gallon bags or 99 gallons of trash per week.**

We have a customer only recycling drop off at 28 Ridgeway Ave, Etowah, NC 28729, five days a week. (if no holiday)

Policy and Procedures Trash & Recycling Out by 7 AM

Your recycle Week Color is Your Pick up Day is

Purple	Tan	Mon	Tue	Wed	Thu
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Frequency of Billing Due date of payments

Monthly	First of Month
Quarterly	1 Jan, 1 Apr, 1 July, 1 Oct
Semi Annual	1 Jan, 1 July
Annual	1 Jan

DUE THE FIRST, LATE AFTER THE 10TH

Mid-cycle sign ups are pro-rated. These due dates cannot be altered in our system.

2019 Holiday Schedule

Jan 1—Tuesday	New Year
Jan 21—Monday	MLK Day
May 27—Monday	Memorial Day
July 4—Wednesday	Independence Day
Sept 2—Monday	Labor Day
Nov 11—Monday	Veterans Day
Nov 28—Thursday	Thanksgiving
Dec 25—Wednesday	Christmas Day

Missed Pickup. If it is our fault we will come back and pick it up. Call the day of the happening so it can be taken care of. If your refuse is put **out by 7:00AM** you won't be missed.

If utilities, contractors or private citizens have blocked access to service your account we will not be back until your regular scheduled pickup next week.

It is the customers responsibility to ensure that your private roads remain passable to include tree trimming. The truck needs 10 feet clearance for width and 13 foot clearance for the top. We also need access to your trash on pick up day. Please move it to where we can get the back of the truck so we can throw it in.

Bad weather procedures.

Snow, ice or extreme mud will prevent us from accessing some areas. Please be patient. We will get all that you put out on your next pick up. If it is accessible. **We always err on the side of safety.**

*Our goal is to offer the best customer service as possible. If you follow our simple procedures on this paper there should be no issues, but if they should arise, **please call the office** so I can take care of it. If you don't call I am not aware there is a problem. Our employees are human beings just like you. We wish every day was 72 degrees, light breeze and little traffic. But we are out in the rain, snow, cold, and warm to get your trash.*

Payment Options

Cash, Check, Money Order or ACH only

We do NOT accept credit / debit cards.

Due dates cannot be changed. We have a 10 day grace period. Payment is due the first of the billing cycle, late after the 10th. A late fee of \$5.00 will be charged if payment is received and posted after the 10th.

Please ensure your six digit account number is on your form of payment for proper credit.

There is a drop off box at the office on the back porch.

On-Line Bill Pay checks are mailed to us. Schedule them appropriately.

Payments are stamped & posted the day they are received.

NSF \$25.00 will be assessed on **all** returned transactions paper or electronic. Service is immediately interrupted. We cannot waive the fee.

Adjustments: Credit is given for **30 days or more absence.** Credit will not be given if there was no prior notification, with exceptions. Please call the office.

Holidays

Only those holidays listed on the calendar will affect pickup.

If the holiday falls on or before your pickup day your day trash/recycling will be picked up one day late. If it falls after your pick up day it does not affect you.

Cut out and use your truck magnet to keep holidays handy.

Etowah Lions

Services, Inc

Residential & Commercial Trash
& Recycling Pick up

We are on the WEB and like us on Facebook.
Stay up to date at

www.etowahlionssservices.com

**Thank you for
belonging to our pride!**

28 Ridgeway Avenue
mail to: P.O. Box 234
Etowah, NC 28729

HOURS: Mon-Fri 8-5

*Visit us at our website to find out who we are
and what we mean to our community and Lions.*



Tel: 828-891-3071

liondebbie@etowahlionssservices.com

Household refuse Bagged Trash is picked up weekly (Defined as kitchen and bathroom trash only)

Recycling is picked up every **other week**.

We do not pick up yard waste, limbs brush weeds, leaves, TV's, wet paint, chemicals, white goods, florescent bulbs, Styrofoam, and other banned items in the trash.

See banned items at the Henderson County website.

We prefer to have recycling in the blue bags.

Limit— 99 gallons of Bagged trash per week. Recycling is unlimited if prepared properly. Your participation in recycling is the right thing to do. Please inform yourself to what is and is not recycling.

Additional Services

Driveway service is available \$5.00 extra per month if conditions are appropriate.

Special Pickup Service is available for other than household trash. Example: Construction debris, Furniture, garage trash, clean out.

We have a trailer to rent out for clean up, move out, estate cleaning etc.

**Please
Do not bring trash to the
office / recycling center.**

Revised 8 November 2018—DLH

If you are unsure of your color for recycling please call the office. This is a generic calendar.

Etowah Lions Recycling/Holiday calendar

2019

Important Dates



- 01/01/19 New Year Tues - Thu one day late
- 01/21/19 MLK Day All one day late
- 05/27/19 Memorial Day All one day late
- 07/04/19 Independence Day Wed-Thu 1 d. late
- 09/02/19 Labor Day All one day late
- 11/11/19 Veterans Day All one day late
- 11/28/19 Thanksgiving day Thu one day late
- 12/25/19 Christmas Day Wed - Thu 1 day late

Legend

Yellow boxes are holidays we observe. Purple and tan are the recycling week colors. Recycling is open M - F, 8 - 5 unless it is a holiday (Closed). If you have questions email or call the office 828-891-3071. Check out www.hendersoncountync.org for more recycling options not offered at the curb.

What we recycle at the Curb and Office

- Cardboard** and mixed **paper**. Nothing grease soaked or has touched food.
- Plastic** bottles and jugs defined by the Henderson County Solid Waste Department.
- Glass** bottles and jugs no lids.
- Tin and steel** soup and vegi cans
- Aluminum** drink cans (separate if you can, we collect these and take them to market if you do. Money goes directly to public assistant funds at the club.

99 Gal Trash picked up weekly. **Extra trash is \$2.00 a bag. No Trash is received at office.**
Recycling every other week unlimited, recycling drop off is available at the office.

Your recycling week

January

M	T	W	T	F	S	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

Your recycling week

February

M	T	W	T	F	S	S
					1	2
					3	4
5	6	7	8	9	10	
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28			

March

M	T	W	T	F	S	S
					1	2
					3	4
5	6	7	8	9	10	
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

April

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

May

M	T	W	T	F	S	S
			1	2	3	4
			5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

June

M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

July

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

August

M	T	W	T	F	S	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

September

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

October

M	T	W	T	F	S	S
			1	2	3	4
			5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

November

M	T	W	T	F	S	S
					1	2
					3	4
5	6	7	8	9	10	
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

December

M	T	W	T	F	S	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					