

Recycling

We follow the Henderson County Recycling guidelines, with the exception of glass. Glass will be accepted in the recycling stream for now. Check regularly for updates.

Recycling is picked up every other week.

Things to know:

- 1) On the recycling calendar your color is Purple or Tan. Trash is every week.
- 2) Here are some acceptable recyclables:

Cardboard (No pizza boxes) and paper that hasn't touched food, clean and dry plastic bottles, glass bottles and jugs (no lids), tin and steel food cans, Aluminum beverage cans

If you would like to separate the drink cans, we take them to market to bring the proceeds back to help with our charitable organization.

Recycling may be co-mingled in blue/clear bags or bin of your choosing.

We do not sort recycling.

Prepare your recycling appropriately or it will be thrown away.

See the Henderson County (hendersoncountync.org) solid waste department website for acceptable guides.

~To cut down on road wear, only one truck may pick up both trash and recycle to meet the other and switch loads.

Remember:

Trash collection is every week, limited to 99 gallons per week. Recycling is every other week and unlimited

Why didn't my trash get picked up?

REMEMBER: Trash and Recycle must be out for collection by **7 AM** or there will be a \$10 service fee to pick it up because of the difficulty of re-routing collecting vehicles.

~If utilities, contractors or private citizens have blocked access to service your account we will not be back until your regular scheduled pickup the next week.

~It is **your** responsibility to ensure that your private roads remain passable. Our trucks need 10 feet of width and 13 feet of clearance for the top.

Our drivers and slingers work very hard.

Please be considerate:

Place your items for collection in a place where we can back the truck nearby.

Bad weather procedures

Our trucks are heavy! Snow, ice, flooding and mud could prevent us from accessing your area. Please be patient. We will get there as soon as possible. **We will, however, err on the side of safety of our employees.**

Our goal:

To offer the best customer service possible.

Our procedures are designed to prevent problems, however: if something should happen, **please call the office.**

Please remember:

Our employees are human. Things happen. We wish everyday was perfect weather and no traffic. But we are out in the rain, cold and heat to get YOUR trash.

Etowah Lions

Services, Inc

Residential & Commercial Trash
& Recycling Pick up

Like us on 

Stay up to date at

www.etowahlionservices.com

**Thank you for
belonging to our pride!**

28 Ridgeway Avenue
mail to: P.O. Box 234
Etowah, NC 28729

HOURS: Mon-Fri 8-5

Visit us at our website to find out who we are
and what we mean to our community and Lions.



Tel: 828-891-3071

info@etowahlionservices.com

How Do I read the Calendar?

Your recycle Week Color is Your Pick up Day is

Purple	Tan	Mon	Tue	Wed	Thu
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Frequency of Billing Due date of payments

Monthly	First of Month
Quarterly	1 Jan, 1 Apr, 1 July, 1 Oct
Semi Annual	1 Jan, 1 July
Annual	1 Jan

Holidays

Only those listed on the calendar will affect pickup.

If a holiday falls on or before your pickup day, your day trash/recycling will be picked up is one day late. If it falls after your pick up day it should not affect you.

2021 Holiday Schedule

Jan 18—Monday	MLK Day
May 31—Monday	Memorial Day
July 5—Monday	Independence Day (observed)
Sept 6—Monday	Labor Day
Nov 11—Thursday	Veterans Day
Nov 25—Thursday	Thanksgiving

Payment Options

Cash, Check, Money Order or ACH only

We do NOT accept credit / debit cards.

Due dates cannot be changed. We have a 10 day grace period. Payment is due the first of the billing cycle, late after the 10th. A late fee of \$5.00 will be charged if payment is received after the 10th.

Please ensure your six digit account number is on your form of payment for proper credit.

There is a drop off box at the office on the back porch.

On-Line Bill Pay checks are mailed to us. You are responsible to ensure they arrive on-time. Payments are stamped & posted the day they are received.

NSF fees of \$25.00 will be assessed on all returned transactions, paper or electronic. Service is immediately interrupted. We cannot waive the fee.

Adjustments: Credit is given for a 30 days continuous or more absence. Credit will not be given if there was no prior notification. Please call the office to let us know!

Your bill is:

DUE THE FIRST

and

LATE AFTER THE 10th

Mid-cycle sign ups are pro-rated. These due dates cannot be altered in our system.

**Please:
Do not bring trash to the
office / recycling center.**

Household refuse Bagged Trash is picked up weekly (Defined as kitchen and bathroom trash only)

Recycling is picked up every other week.

We do not pick up:

yard waste, limbs, brush, weeds, leaves, TV's, wet paint, chemicals, white goods, florescent bulbs, Styrofoam, or other banned items in the trash.

See banned items at the Henderson County website.

We prefer to have recycling in the blue bags.

Limit— 99 gallons of Bagged trash per week. Recycling is unlimited if prepared properly. Your participation in recycling is the right thing to do. Please inform yourself to what is and is not recyclable.

Additional Services

Driveway service is available \$5.00 extra per month if conditions are appropriate.

Special Pickup Service is available for items other than household trash.

Example:

Construction debris, furniture, clean-outs.

We have a trailer available to rent out for: cleaning up, moving out, estate cleaning etc.

Revised 3 November 2020—JG

If you are unsure of your color for recycling please call the office. This is a generic calendar.

Etowah Lions Recycling/Holiday calendar

2021

Important Dates



- 1/18/2021 MLK Day
- 5/31/2021 Memorial Day
- 7/5/2021 Independence Day (observed)
- 9/6/2021 Labor Day
- 11/11/2021 Veteran Day
- 11/25/2021 Thanksgiving Day

Bulk pickup starts at \$35
Trailer rental is \$100 + dump fee (at current rate)
Trailer re-delivery from dump is \$45 + dump fee
Extra trash costs \$2 per 13-gallon bag
and \$6 per 33-gallon bag

What we recycle at the Curb and Office

Cardboard and mixed paper

nothing grease soaked or that has touched food

Plastic bottles and jugs

(defined by the Henderson County Solid Waste Dept)

Glass bottles and jugs - no lids

Tin and steel soup and vegetable cans

Aluminum drink cans

(separate if you can, we collect these and take them to market if you do. Money goes directly to public

99 Gal Trash picked up weekly
NO Trash is received at office
Recycling (every other week) is unlimited
Recycling drop off is available at the office
Mon-Fri, 8-5, unless it is a holiday (closed)

There will be a \$10 cost to have the truck return to your location

Your recycling week

January

M	T	W	T	F	S	S	
					1	2	3
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30	31	

Your recycling week

February

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28

Yellow = Holidays we observe (no collection)

Purple/Tan = recycling pick up days

March

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

April

M	T	W	T	F	S	S		
					1	2	3	4
5	6	7	8	9	10	11		
12	13	14	15	16	17	18		
19	20	21	22	23	24	25		
26	27	28	29	30				

May

M	T	W	T	F	S	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

June

M	T	W	T	F	S	S				
					1	2	3	4	5	6
7	8	9	10	11	12	13				
14	15	16	17	18	19	20				
21	22	23	24	25	26	27				
28	29	30								

July

M	T	W	T	F	S	S		
					1	2	3	4
5	6	7	8	9	10	11		
12	13	14	15	16	17	18		
19	20	21	22	23	24	25		
26	27	28	29	30	31			

August

M	T	W	T	F	S	S			
									1
2	3	4	5	6	7	8			
9	10	11	12	13	14	15			
16	17	18	19	20	21	22			
23	24	25	26	27	28	29			
30	31								

September

M	T	W	T	F	S	S			
					1	2	3	4	5
6	7	8	9	10	11	12			
13	14	15	16	17	18	19			
20	21	22	23	24	25	26			
27	28	29	30						

October

M	T	W	T	F	S	S	
					1	2	3
4	5	6	7	8	9	10	
11	12	13	14	15	16	17	
18	19	20	21	22	23	24	
25	26	27	28	29	30	31	

November

M	T	W	T	F	S	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

December

M	T	W	T	F	S	S			
					1	2	3	4	5
6	7	8	9	10	11	12			
13	14	15	16	17	18	19			
20	21	22	23	24	25	26			
27	28	29	30	31					